

ANNUAL REPORT 2009 - 2010

BARBARA OLSON • Center of Hope



EDUCATION • EMPLOYMENT • COMMUNITY

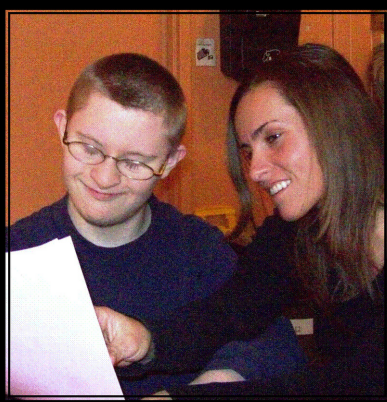
3206 North Central Ave, Rockford, IL 61101 • (815) 964-9275 • <http://www.b-olsoncenterofhope.org>



HOPE'S EXTENDED LIFE-SKILLS PROGRAM

For Teens with Autism and
Other Related Disabilities

H.E.L.P.



The Hope Extended Life-skills Program (HELP), offering an enrichment program for teenagers with autism and related disabilities during non-school days, became a reality this year with the financial assistance of the William S. Howard Charitable Trust and the CWB Foundation in memory of Cedric Blazer. They were instrumental in establishing this program at the Center. Additional support was received from the Clarcor Foundation. (continued on page 4)

"The William Howard Charitable Trust was established in 1982 as the charitable component of the companies of William Charles, Ltd. Those companies include William Charles Construction, William Charles Real Estate and The William Charles Waste Companies. Together they comprise one of the largest, locally owned companies in the region."

"Help individuals with developmental disabilities reach personal goals through individualized skill development, vocational opportunities and community services"

A Message from the President of the Board

Dear Friends,

On behalf of the Board of Directors of the Barbara Olson Center of Hope, I would like to thank you for your continued support of the Center, our participants and our programs. With your help, the Center continues to "Help individuals with developmental disabilities reach personal goals through individualized skill development, vocational opportunities, and community service."

I have been a member of the Board of Directors at the Center of Hope for approximately thirty years. I have always considered it a privilege to be associated with an organization whose goals, compassion and work ethic were so admirable. Truly the Barbara Olson Center of Hope is a place of high hope. Just as we can all be proud to have received the prestigious Excelsior Award we can also be proud of the continued determination and hard work being put forth in these economically-challenging times.



Without your support in the varied ways you provide it, the Barbara Olson Center of Hope would not have been able to continue to provide the ever-improving programs for our participants. Just as our participants need the motivated staff, dedicated administration and proud Board members, your loyalty to the cause is irreplaceable. We ask for your continued support. We cannot thank you enough!

Peter A. Savitski
President of the Board

A Message from the Executive Director



Dear Friends,

This has been a difficult year for all non profits in the state of Illinois. Again community services were threatened to be drastically cut or eliminated. Even though we see continued cuts in funding sources and the government's expectation for agencies like the Center to do more for less, we move ahead with our commitment to provide quality programs and services.

This year the Barbara Olson Center of Hope has undergone many changes to better enhance the array of services we offer individuals with developmental disabilities. We continue to expand our businesses and encourage our community to support the Center.

In this report I share information on our many fundraisers and collaborations which continue to enable the Center to do quality work with our participants.

The Barbara Olson Center of Hope will continue to provide a setting where our participants, staff, and board are provided with valued opportunities. And as always, we thank you for your commitment and support.

Sincerely,

Carm Herman
Executive Director

Cover Photo: Staff member Heather Froeber and participant Joseph S. review some math skill problems while attending the H.E.L.P. program at the Center.

2009-2010 Financial Information

Annual Report FY 2009-2010

ASSETS	Total 2010
Current Assets	4,198,225
Fixed Assets (Net of Depreciation)	1,400,623
Other Assets	120,316
Total Assets	\$5,719,164
 LIABILITIES & NET ASSETS	
Current Liabilities	216,113
Long Term Debt	109,731
Total Net Assets	5,393,320
Total Liabilities & Net Assets	\$5,719,164
 REVENUES	
Contributions	229,420
Sales to the Public	206,839
Government Contracts	2,300,459
Investment Income, gain/(loss)	385,702
Other Fees/Misc.	48,788
Transportation Food Service Fees	15,422
Net Assets released from restrictions	31,616
Total Unrestricted Revenues/Support	\$3,218,246
 EXPENSES	
Program Services	2,364,486
Management/General	613,410
Fundraising	20,822
Total Expenses	\$2,998,718

The above information has been excerpted from the Annual Financial Statement of the Barbara Olson Center of Hope which was audited by certified public accountants. Further information including complete financial statements with the independent auditor's report therein is available upon re-

About our PARTICIPANTS

Total Enrollment as of 6-30-10 193

Residence types	CILA	96
	Home	90
	ICF	6
	Nursing Home	1

Ages	16-35	104	53%
	35-55	68	35%
	Over 55	21	12%

Gender	Male	120	62%
	Female	73	38%

Race	Caucasian	147	76%
	African-American	39	20%
	Hispanic	6	3%
	Asian	1	1%

The Community Responded



Some of the representative donors at the "Thank You Reception" in May, 2010. From left to right: Cheryl Kinsinger, Don Ufkin, Helen Wubbena, Dan Kinsinger, Mike Tolliver, Dallas Heffran, Clark McCain, Jay Maddox, John Mann and Wayne Jacobs. Complete list of donors can be found on page 8.

Highlights of the Year... We're not in this alone!

We've had tremendous support and a number of successful collaborations with other agencies and the community.



Members of Intersect for Ability:
Barbara Olson Center of Hope
Clearbrook
Easter Seals Metro Chicago
Elim Christian Services
Helping Hand Center
Little Friends, Inc.
Misericordia Heart of Mercy
PACTT Learning Center
Park Lawn Association
Seguin Services

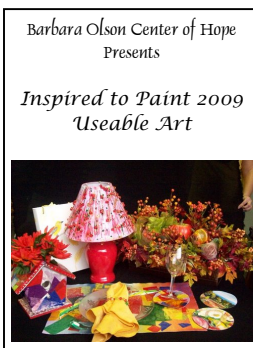
Center of Hope Makes Connections with Chicagoland Agencies

The Coleman Foundation in Chicago invited the Center of Hope to join **Intersect for Abilities**, a group of Chicago-area non-profit agencies. Intersect for Ability is a network of northern Illinois developmental disabilities agencies convened to advance effective and results-based services through the collaboration and resource sharing across several local and national agencies serving people with developmental disabilities. Intersect for Ability member agencies are made up of pioneers and leaders within the developmental disabilities community. The Center's reputation and experience earned the agency that spot, and we have benefitted from this association in many ways. Staff members have attended seminars, we've shared programs, and Center of Hope has received funding for projects. Our Sensory Therapy dept. continues to grow, thanks in part to this collaboration. Tess Oster, the Sensory Therapy Director, presented at one of the six all-day training seminars on Adult Core Autism Training and is increasing our name recognition in Northern Illinois.

The Center shared in two new and different "Arts" opportunities. Both the Rockford Dance Company and the Rockford Symphony Orchestra asked us to sell tickets for their public performances and allowed us to keep a portion of the ticket price as our profit. The performances were wonderful and the extra income was very much appreciated.

*Rockford Dance Company and
Rockford Symphony Orchestra
Were Assisted by the
Center of Hope*

Artists, Participants, Sponsors & Guests = Success



The annual **Inspired to Paint** Art Show is all about collaboration with artists and the community, sponsors, participants and guests at our biggest fundraiser. The 8th annual **Inspired to Paint** Art show was presented at Cliffbreakers in October. Because of the downturn in the economy, our participants created **useable** art projects. The beautiful jewelry, colorful lamps, eye-popping place settings and other practical art pieces were well-received. Our thanks to the artists: Jeanne Coe, Ingrid Dohm, Darcy Allen, Nancy Anderson, Toni Cacciatore, Eileen Morrissey, Mary Rosandich and Betty Westlake. Thanks also to the COH Board of Directors, who strongly supported and promoted the event, securing sponsorships and bringing guests. Thanks to all our sponsors, especially: **RHS-Dept. of Anesthesiology, Humana, Bergstrom Inc. Charitable Foundation, AlphaGraphics, Dr. Brad & Debbie Johnson, and Rev. René & Debbie Escalanté.** And thanks to all our guests for supporting our event. We couldn't have done it without you.

H.E.L.P. (continued from front page)

The HELP Program will offer parents a viable alternative to accessing care when their children have time off from school. This stress can cause some teens to act out or withdraw; this in turn can cause great stress for the families as well. Some teens with autism also have intellectual limitations and learning problems. Life Skills Training includes domestic, vocational, communication and socialization training, offered in a fun and safe environment. Students will be able to partake in all of the activities that the Center has to offer. The HELP classroom will be held year round for a total of 71 non-school days. Please contact Vickey Alexander at the Center for more information.

How Everyone has Been Involved Throughout the Year...



Mary Mathis found many bargains at the Rummage Sale/Community Sales!

- The Community Sales (Rummage Sale & More) event held on a Saturday in August joined the COH staff with the COH Parents Auxiliary, our neighbors - the Northwest Fire Dept, Super Shredders, and Home-Business vendors such as Purse Party, Tupperware, Mary Kay, Pampered Chef, Tastefully Simple, Lia Sophia, Cookie Lee Jewelry, Gold Canyon Candles, and Healthy Chocolate. The Parents Auxiliary provided and sold homemade baked goods and fresh vegetables from the COH gardens, the firemen grilled hot dogs and offered equipment and truck demonstrations, the community was able to drop off documents for shredding for free, and, with the great weather, everyone found great bargains and had a good time supporting the Center.



Mark Glasson, Katie Ditto, Marilyn Shigley and Heather Leisure toast at the Artalé Wine-Tasting benefit.

- Domenic Eterno, a paratransit bus driver, organized the community to come support and provide door prizes for his 9-Pin Bowling Tournament to benefit the Center of Hope. The resulting success was so inspiring that Domenic immediately said he would organize and make this an annual event!



Four generations of the Colombi family came to 9-pin bowling!

- Another first time fundraiser was the Wine-Tasting at Artalés to benefit the Center. Over 40 wines from around the world were offered for tasting, along with delicious appetizers. Also successful, it is scheduled to return annually.

• The Center of Hope staff and participants spend a large part of their day giving back to the community throughout the year. Participants have made and delivered potted plants to nursing homes for Make a Difference Day, they continue to clean up Collins Park through the Adopt a Park Program, send cards to soldiers and terminally ill children, serve lunch and clean up at the homeless shelter at Carpenter's Place, repackage food for the Pantry, and deliver Meals on Wheels weekly, to name a few. Staff members again provided the Rock River Valley Blood Center with a successful blood drive and many pints of needed life-saving blood; they helped clean up Kilburn Avenue through the Adopt-a-Road project, collected Tools for School supplies, and had a toy collection for Carrie Lynn Children's Center. The staff members also collected supplies and money for a family whose home was destroyed in a fire.



Belinda K. helps deliver Meals on Wheels.

Board Of Trustees & Executive Staff

Officers:

Pete Savitski	President
Scott Dimke	Vice President
Joan Olson Greenberg	Secretary
Joseph Licari	Treasurer

Members:

Dr. Kendall Boone, Mary Buskohl, Nancy D'Angelo, Timothy Horning, Dr. Brad Johnson, Ryan Kralka, Lu LaBrant, Melissa Miller; Sherri Noel, Kevin Rudy, Michael Tolliver

Executive Staff:

Carm Herman	Executive Director
Susan Nagy	Director of Finance, CFO
Mike Marvell	Director of Business Development
Nancy Flanagan	Director of Human Resources
Tess Oster, OTR/L	Director of Sensory & Occupational Therapy
Pam Sondell	Director of Developmental Training Services

Slow Economy takes its Toll

The down economy and therefore, the decreased budget for the Center of Hope, necessitated a Consolidation of Resources during this year. The Staff at the Center was reduced by 25%, a very difficult decision but one that was mandatory in order for the Center to remain viable. Also, to reduce overhead costs and accommodate the smaller number of staff, the North Towne Volunteer Center site at the N. Riverside and Main St. mall was closed, and all participants and furnishings were moved to the main site on Central Avenue. This accommodation was successfully accomplished by rearranging the use of many training rooms. All together now!



Thank You for Partnering With Us!

Our most sincere thanks to all of you who have contributed to the Center. We sincerely apologize if any name has been inadvertently omitted. This in no way reflects on our appreciation.

In Memory Of:

Thomas Richard Downey
Hayes, Mr. & Mrs. Don
Letha Dull
Cotter, Ms. Carole
Easton, Mr. & Mrs. Richard
Jewell, Mr. & Mrs. Rich
Monroe-Dull, Ms. Charlene
Scadden, Ms. Viola
Vivian Gough
Gough, Mr. George
Mosny, Mr. & Mrs. Ken
Edna Hargate
Flanagan, Mrs. Nancy
Mosny, Mr. & Mrs. Ken
Timm, Ms. LaVonda
John Hofer
Nordvig, Mr. & Mrs. Paul
Ray Mace, Mrs. Florence
Mace, Mrs. Laura Magin
Mace, Ms. Janell
Charline Minert
Davidsaver, Mrs. Virginia
Davis, Mr. & Mrs. James
Dewey, Mr. & Mrs. Alan
Fauntleroy, Mr. & Mrs. David
Fulton, Mr. & Mrs. James
Kistler, Mr. & Mrs. Edward
Kubitz, Ms. Nancy
Robert Nation
Benthien, Ms. Vicki
Bohn, Mr. & Mrs. Edward
Bohn, Mr. & Mrs. Steven
Cain, Mrs. Mary
Christiansen, Ms. Patsy
Clark, Mr. & Mrs. Roger
Clay, Mr. & Mrs. Kevin
Fenske, Ms. Arlene
Fisher, Mrs. Marilyn
Kosel, Mr. & Mrs. Butch
Krause, Mr. Earl
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Mayfield, Mr. & Mrs. Stan
Mc Daniel, Mr. & Mrs. Harry
Medlar, Mr. & Mrs. Lloyd
Mower, Mrs. Ruth

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Olafson, Mr. & Mrs. Ken
Otto, Mr. & Mrs. Stephen
Schultz, Ms. Myrtice
St. Anthony Hospital Pharmacy
Tussing, Mr. & Mrs. Chuck
Wetzel, Mr. & Mrs.
Lawrence Peterson
Cibelius, Ms. Sela
Higdon, Mr. Robert
Komarek, Mr. & Mrs. William
O'Donnell, Mr. & Mrs. James
Peterson, Mr. Todd
Peterson, Ms. Shirley
Plummer, Mr. & Mrs. John
Pimm, Mr. Roger
Schoester, Mr. & Mrs. Gary
Seaberg, Mr. & Mrs. Carl
Susanke, Mr. & Mrs. Jeffrey
Joel, Muriel, and Lawrence Peterson
Leftwich, Ms. Lori
Geraldine Stark
Hazlewood, Ms. Jean
Blondene & Larry Sterud
Todora, Ms. Nancy
Patricia Taphorn
Bahr, Mr. & Mrs. Stephen
Dykstra, Mr. & Mrs. Gregory
Dykstra, Ms. Marilyn
Emery, Mr. & Mrs. Lamont
Greenlee, Mr. & Mrs. Wayne
Hammes, Ms. Dorothy
Lewandowski, Mr. & Mrs. Ron
McKinley, Mr. & Mrs. Robert
Otts, Mr. & Mrs. Chuck
Pierce, Ms. Barbara
Ralston, Mr. & Mrs. Bob
Ralston, Mr. & Mrs. Wallace
Reece, Ms. Betty
Taphorn, Mr. & Mrs. Jim
Taphorn, Mr. & Mrs. John
Taphorn, Ms. Mary
Taphorn, Ms. Susan

In Honor Of:

Susan Jauch
The Odean Family

Grants

Alliance for Community Health
Inc.
Clarcor Foundation
CWB Foundation-In Memory of
Cedric Blazer
DEW Foundation
General Mills Foundation
Rett Syndrome Assoc. of IL
Rockford Park District
The Coleman Foundation
William S. Howard Charitable
Trust

In Kind

ACE Hardware on Rockton
Anonymous
Baker, Mr. Richard
Bietau, Mr. Steve
Danfoss Drives
Doner, Mr. & Mrs. Bill
Files, Mr. & Mrs. Doug
Foster-Anderson, Cathy
Hogan, Mr. Thomas
Jensen, Mr. Matt
Johnson, Mrs. Barbara
Kleindl, Ms. Theresa
Kleine, Mrs. Norma
Lask, Mr. Toby
Lask, Ms. Alice
Mentzer, Ms. Debra
Noel, Ms. Sherri
Pankratz, Mr. Raymond
Peterson, Mr. & Mrs. Todd
Sundstrom, Ms. Gail
Todd, Mrs. Mavis
Trepanitis, Ms. Susan
Walmart at Central Ave.
Williams, Mr. Gary
Woodworth, Mr. & Mrs.

Inspired To Paint

Affiliated Surgeons of Rock-
ford
Al Grace Appliances
Alexander, Ms. Dianna
Allen, Ms. Darcy
Alpine Bank & Trust Co.
Anderson, Ms. Nancy
Apgar, Ms. Jean
Arneson, Mrs. Angela
Artalé Wine Company
Barbagallo, Mr. Jim
Bergstrom Inc. Charitable
Foundation
Bohn, Dr. Roger

Bracken, Ms. Jill
Breckenridge, Dr. James
Burton, Ms. Marcia
Cannariato, Roseann
Cliffbreakers Resort
Clodius & Co. Jewelers
Coe, Ms. Jeanne
Contreras, Dr. Michael
Cotton, Dr. Stephen
Dickson, Mr. & Mrs. LaVerne
Dickson, Ms. Thelma
Dobbins, Ms. Stella
Dohm, Ms. Ingrid
Dull, Mr. Mark
Eberle, Dr. Gareth
Ecklor, Mr. Steven
Edlen, Mr. Dave
Edlen, Ms. Aileen
Escalanté, Rev. & Mrs. René
Fay, Ms. Jeannette
Flanagan, Mr. & Mrs. Richard
Goodheart, Ms. Marsha
Hamby, Ms. Sherri
Hargate, Ms. Cindy
Hooks, Mr. & Mrs. David
Hutchison, Ms. Cora
IceHogs/ Metro Centre
Johnson, Dr. & Mrs. Bradley
Kapala, Mr. & Mrs. Frederick
Keith, Dr. John
Kellen, Dr. Mark
Koscak, Mr. & Mrs. Edward
Kralka, Mr. Ryan; Alpha-
Graphics of Sycamore, IL
LaBrant, Lu
Letourneau, Mr. & Mrs. Paul
Loos, Ms. Deborah
Magnuson, Ms. Cathy
Martin, Dr. Stephen
Mowbray, Dr. Alan
Northwest Bank of Rockford
Oberfoell, Dr. Ronald
Olson Greenberg, Ms. Joan
Pecora, Ms. Kristen
Penwell, Mr. & Mrs. James
Piccirilli, Mrs. Linda
Piper, Mr. & Mrs.
Radakovitz, Mr. Joel J.
Rice, Ms. Alice
Rieken-Bietau, Ms. Joyce
Rockford Area Arts Council
Rockford Auto Glass
Rockford Orthopedic Associ-
ates, Ltd.
Rockford Park District
Rockford Spine Center
Rockford Symphony Orchestra
Rohne, Ms. Ellen
Rosandich, Ms. Mary
Savitski, Mr. Pete
Schmeck, Ms. Jamie

2009-2010 Partners *(continued)*

Inspired to Paint *continued*

Schoff Family
Sinden, Mr. Art
Soriano, Mr. & Mrs. Marc
Stromsdorfer, Ms. Deborah
Swanson, Mr. JJ
Swedish American Hospital
Thappa, Mr. & Mrs. Vivek
Timm, Ms. LaVonda
Toppe, Mrs. Judith
Trenhaile, Drs. Scott & Therese
Tumilowicz, Ms. Patricia
Tyler's Landscaping
Vella, Ms. Barbara
Vidican, Mr. & Mrs. Donald
Westlake, Ms. Betty
Wrenn, Ms. Linda
Zawlocki, Ms. Evie

Donors

A F Ahlstrand Charitable Foundation
ACE Hardware
Albrechtson, Mr. & Mrs. Fred
Allen, Ms. Mary Beth
Alonzo, Mr. & Mrs. Joseph
Anonymous
Anstedt, Mr. & Mrs. H. Jackson
Atwood Foundation
Austin, Mr. & Mrs. Richard
Baehler, Mr. & Mrs. Tom
Baer, Mr. Richard
Balestri, Mr. & Mrs. Nels
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Barker, Ms. Rise Renee
Barsema, Ms. Cathy
Bartmann, Ms. Sarah
Belvidere Legion Club
Benjamin, Mr. & Mrs. James
Blackburn, Mr. Richard
Bonavia, Mrs. Marian
Byron Nuclear Power Station Employees
Carter, Mr. & Mrs. Lawrence
Casey, Mr. & Mrs. James
Cason, Mr. & Mrs. William
Cebas, Ms. Catherine
Celebron, Ms. Shirley for PEO Sisterhood Chapter LU
Chiaramonte's Park Variety
Christensen, Mr. Richard
Claeys, Ms. Jeanne
Columbia Pipe & Supply Co.

Community Foundation of Northern Illinois
Connell, Mr. & Mrs. John
Conti, Ms. Mary
Curran, Mr. & Mrs. Henry
Dahlgren, Ms.
DeLacey, Ms. Lynn
Dew-Martin, Terry
Dr. Barbara Mae Atwood Animal Foundation
Dulmage, Mr. Judson
E. J. Gallagher & Sons Plumbing & Heating, Inc.
Edward Jones Financial Services
Escalanté, Rev. & Mrs. René
Estwing Mfg. Co. Inc.
Exelon United Way System Office Employees
Fath, Mr. & Mrs. Harold
Faust Landmark Resident Council
Fehlhaber, Mr. James
Fifth Third Bank
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Flanagan, Mrs. Nancy
Floberg, Ms. Jeanne
Gaziano, Mr. Joseph
General Mills Foundation
George & Frances Schwenkner Charitable Trust
Gilmore, Mr. Timothy
Greenberg, Mrs. Bessie
Greenfield, Mr. Roger
Griffin, Ms. Doris
Gross, Ms. Emma
Harry L. Green Jr. Charitable Foundation
Hart, Mr. & Mrs. Raymond
Heil, Ms. Elsie
HMC Products, Inc.
Hoffman, Mr. & Mrs. Tom
Holy Family Church
Hooks, Mr. & Mrs. David
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Humpal, Ms. Louise
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International Paper
Johnson, Dr. & Mrs. Bradley
Johnson, Mr. & Mrs. George
Jones, Ms. Linda
Kush, Ms. Mary
Lafler, Ms. Mary Lou
Leahy, Mr. & Mrs. James
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Legge, Mr. & Mrs. Richard
Leighton, Mr. & Mrs. Richard
Lippert, Mr. Charles

Loves Park Police Benevolent Association
Madden, Mr. & Mrs. Michael
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Martin-Dew, Terry
Matlock, Mr. & Mrs. Arthur
Matthew, Ms. Octavia
McGee, Mr. & Mrs. Lawrence
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Mertens, Mr. Michael
Miner Family Charitable Trust
MR/LD Fund—Knights of Columbus
Nagy, Mr. Mark
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Ogren, Mr. & Mrs. Jerry
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Olson, Mr. & Mrs. Donald
Pellman, Mr. & Mrs. Robert
Peterson, Mr. & Mrs. Ralph
Peterson, Mr. & Mrs. Todd
Phillip, Ms. Barbara
Plumbers & Pipefitters Union
Polnow, Mr. Matthew
Pomeroy, Mrs. Marilyn
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Pull Tab Fund F.O.E 392
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Rockford Live & Let Live Society
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Rogers, Mr. & Mrs. Jack
Rondone, Ms. Mary Ann
Rudnicki, Mr. & Mrs. Edward
Rudy, Mr. Kevin
Ryan, Mr. & Mrs. James
Sacia, Ms. Marion
Salem Welca
Savitski, Mr. Pete
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Stern, Mr. & Mrs. Wayne
Stubblefield, Mr. & Mrs. Ed
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Swinbank, Ms. Judith
Taylor, Mr. & Mrs. Edward
Taylor, Ms. Phyllis
The Coleman Foundation, Inc
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Truist

Tudor, Mr. & Mrs. Warren
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VanLandingham, Mr. & Mrs.
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Walmart
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Whipple, Mr. Richard
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Wilhite, Mr. & Mrs. Timothy
Winsett, Mr. & Mrs. Carl
Zachary, Mr. & Mrs. Patricia
Zenith Cutter Co.

Wish List

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Advanced Machine & Engineering Co. & Hennig Inc.
Albrechtson, Mr. & Mrs. Fred
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Alonzo, Mr. & Mrs. Joseph
Aschenbrenner, Mr. George
Austin, Mr. & Mrs. Richard
Baehler, Mr. & Mrs. Thomas
Bari, Mr. Alfeo
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Bauch, Ms. Deborah
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Benning, Ms. Dorothy
Benson, Ms. Kay
Benson, Ms. Marilyn
Benz, Mr. & Mrs. James
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Bonavia, Mrs. Marian
Brooks, Mr. & Mrs. David
Brown, Mr. & Mrs. Thomas
Carlson, Mr. & Mrs. Steve
Cascio, Ms. Carol
Conner, Mr. Richard
Corcoran, Mr. & Mrs. Dennis
Deitrick, Mrs. Dolores
Demming, Mr. Richard
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Estrada, Mrs. Robert
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Faulkner, Mr. & Mrs. Dennis
Finnicum, Mr. & Mrs. Craig
Flanders, Mr. John
Fleming, Ms. Janet
Francis, Mr. & Mrs. Donald
Freund, Ms. Pauline

2009-2010 Partners *(continued)*

Wish List *(continued)*

Fulton, Ms. Marilyn
 Gale, Mr. & Mrs. Wayne
 Garrett, Mr. & Mrs. Royce
 Gaziano, Mr. & Mrs. Raymond
 Gaziano, Mr. Joseph
 Giovingo, Mr. Phillip
 Gommell, Ms. Jacqueline
 Grady, Mr. William
 Gray, Mr. & Mrs. Clifford
 Gray, Mr. & Mrs. Leon
 Haskell, Mr. & Mrs. Ronald
 Haskell, Ms. Jeanette
 Heise, Ms. Jo Ann
 Hemmer, Mr. & Mrs. Nathan
 Hewitt, Mr. & Mrs. John
 Himmel, Ms. Sophia
 Hooks, Mr. & Mrs. David
 Hutchins, Mr. & Mrs. Byron
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 Charities, Inc.
 Ingrassia, Mr. John
 Ingrassia, Mr. Theodore
 Jansson, Mr. Ralf
 Jasper, Mr. & Mrs. Bruce
 Johnson, Mr. & Mrs. Eleanor
 Johnson, Mr. & Mrs. Richard
 Johnson, Ms. Bernice
 Johnson, Ms. Bettie
 Johnson, Ms. Lois
 Jourdain, Mr. Elmer
 Jurgens, Mr. & Mrs. Richard
 Kerch, Ms. Mary Jane
 Kickertz, Mr. & Mrs. Daniel
 Kovanda, Mr. & Mrs. Gary
 Kuelper, Mr. Don
 Lafter, Ms. Mary Lou
 Langejans, Mr. & Mrs. Gordon
 Lewis, Ms. Tammy
 Luhmann, Mr. & Mrs. Philip
 Lundgren, Mr. & Mrs. Randall
 Malone, Mr. & Mrs. Timothy
 Marcec, Mr. & Mrs. Jerry
 Marshall, Ms. Dolores
 McCollum, Mr. & Mrs. James
 McGuire, Mr. & Mrs. Vincent
 McLester, Mr. Michael
 Monroe, Mr. Delbert
 More, Mr. & Mrs. Angus
 Mosny, Mr. & Mrs. Ken
 Northwest Volunteer Firemen's
 Association
 Olson Greenberg, Ms. Joan
 Olson, Ms. Debra
 Palm, Mrs. Kathryn
 Pandya, Mr. & Mrs. Vidut

Paraprofessionals Dist. 205
 Pellman, Mr. & Mrs. Robert
 Perrecone, Ms. Marion
 Phillip, Mrs. Barbara
 Piper, Mr. & Mrs. Charles
 Pitterle, Mr. & Mrs. Randall
 Pumphrey, Ms. Betty
 Rappa, Ms. Marsha
 Reiter, Mr. & Mrs. Charles
 Riggs, Ms. Lois
 Rockford Fastener, Inc.
 Rondone, Ms. Mary Ann
 Sandona, Ms. Genevieve
 Sattelberg, Mr. Carl
 Scandrol, Mr. Carl
 Schaider, Ms. Geraldine
 Schober, Mr. Robert
 Schoff, Mr. & Mrs. Dean
 Schwartz, Mr. Donald
 Score, Mrs. Elaine
 Scott's RV, Truck & Auto Repair,
 Inc.
 Sechler, Mr. & Mrs. Brett
 Sesterhenn, Mr. & Mrs. Rich
 Sjostrom, Mr. William
 Stenzel, Mr. Paul
 Sturm, Mr. Jay
 Sutton, Mr. & Mrs. Dave
 Swenson, Mr. & Mrs. Craig
 Swinbank, Ms. Judith
 Szewczyk, Mr. & Mrs. John
 Taylor, Mr. & Mrs. Edward
 Theisen, Mr. & Mrs. Timothy
 Thomas, Ms. Pauline
 Trenhaile, Mrs. Therese
 Truitt, Mr. & Mrs. Michael
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In 2010, the IL Dept. of Human Services issued a Policy Statement regarding the **"Conversion of QMRP to QSP Terminology"**. The Policy Statement is as follows.

Qualified Support Professionals

"Although 'mental retardation' remains a recognized diagnostic term, its use has taken on many negative connotations. The term is now viewed by many self-advocates and disability professionals as disrespectful and derogatory. In recent years, the Division of Developmental Disabilities has made efforts to replace the label 'mental retardation' with more general 'developmental disability' terminology. However, the use of 'Qualified Mental Retardation Professional' or 'QMRP' has continued, at least partially, because of the prevalent use of that language within the federal Medicaid requirements.

Effective Feb. 1, 2010, the Division of Developmental Disabilities began to replace the use of 'QMRP' with 'Qualified Support Professional' or 'QSP' in all of its rules, regulations, training materials and other oral and written communications. It is the Division's belief that this new terminology is more respectful to persons with intellectual disabilities and better encompasses the expanding role of professionals serving persons with developmental disabilities in Illinois. Provider agencies and others are encouraged to begin implementation of similar terminology changes.

Until the language conversion is fully completed within the Division, 'QSP' and 'QMRP' will be considered comparable terms. Additionally, it is understood that materials from the federal Centers for Medicare and Medicaid Services will continue to refer to QMRPs until replacement language is adopted by that entity. At such time, we will review the use of 'QSP' within the Division."

The Center of Hope has already implemented these changes. We also are referring to our staff as Direct Support Personnel or DSPs.